

DEPARTMENT UPDATES

Re-Opening of the Men's Shelter of Charlotte

Staff resource: Pamela Wideman, Housing & Neighborhood Services Director, 704-336-3488, pwideman@charlottenc.gov

The grand re-opening ceremony for the Men's Shelter of Charlotte will take place on Thursday, Aug. 16, from 3 – 5 p.m. The facility is located at 1210 N. Tryon St.

In April 2017, Council approved the use of \$500,000 in Housing Trust Fund dollars to assist with the renovation. RSVP details have been provided to Office of Constituent Services staff.

August 7 – National Night Out 2018

Staff resource: Pamela Wideman, Housing & Neighborhood Services Director, 704-336-3488, pwideman@charlottenc.gov

National Night Out (NNO), America's night out against crime, will take place on Tuesday, Aug. 7. This annual community-building campaign promotes police-community partnerships and neighborhood camaraderie to make communities safer.

This year there are <u>70 organized events taking place</u>, including block parties, cookouts, porch sit-ins and ice cream socials.

In celebration of Charlotte's 250th birthday, city staff will attend select events to further community building efforts, recognize our shared history and inspire hope for the future we can build together.

Multifamily and Public Facilities Collections Contract Transition Update

Staff resource: Victoria O. Johnson, Solid Waste Services Director, 704-336-3410, vojohnson@charlottenc.gov

The City of Charlotte contracts for the weekly collection of garbage, recycling and bulky waste from nearly 130,000 multifamily residential units and 110 public facilities. The city's new waste collection contractor, Waste Pro of North Carolina, Inc., began service on July 1, 2018. The contract transition has caused some communities to experience service day changes, service delays or missed collections.

Solid Waste Services (SWS) and Waste Pro are working closely together to resolve these issues, as new drivers become familiar with routes and the communities they serve. Waste Pro is allocating more resources and extending collection hours to recover missed collections and provide all services on scheduled collection days. SWS is assigning additional staff to monitor routes and facilitate service improvements.